

**To:** McClain-Vanderpool, Lisa[Mcclain-Vanderpool.Lisa@epa.gov]  
**From:** Williams, Caroline  
**Sent:** Fri 8/14/2015 4:28:49 PM  
**Subject:** As of today, we are commonly asked these questions -

Thanks Lisa. Yes, I think it will help, too. Hopefully it answers some of the commonly asked questions we're getting. Some old, some new. The questions evolve as the days pass, but here's what we're hearing today:

- Businesses who want to help with the clean-up. Who do they contact?
- Citizens want to know if their vacation destinations (Lake Powell, Grand Canyon, etc) have been impacted. River rafting, fishing...
- Is there a key or legend to identify what the letters/codes mean in the raw data?
- Citizens asking if drinking water is safe?
- Will bottled water be provided and where do they get it?
- Want to know specific names of who at EPA is responsible for the Gold King Mine release? Who will be fired?
- Citizens want a specific place to formally leave a comment that will be reviewed by "higher ups"

Thanks!

Caroline  
@6299

**From:** McClain-Vanderpool, Lisa  
**Sent:** Friday, August 14, 2015 8:42 AM  
**To:** Williams, Caroline  
**Subject:** RE: all media inquiries to [press@epa.gov](mailto:press@epa.gov)

Btw – a Q&A doc is coming out soon – I think it will help!

Lisa McClain-Vanderpool  
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**From:** Williams, Caroline  
**Sent:** Wednesday, August 12, 2015 7:58 AM  
**To:** Smith, Paula; McClain-Vanderpool, Lisa  
**Cc:** Mylott, Richard; Jenkins, Laura Flynn; Davis, Tim; Russo, Rebecca  
**Subject:** RE: all media inquiries to [press@epa.gov](mailto:press@epa.gov)

Paula, yes we have the new shorter URL for the website, thx. The problem is the website doesn't answer the questions we're getting and we don't have the answers.

Caroline

@ 6299

**From:** Smith, Paula  
**Sent:** Wednesday, August 12, 2015 7:49 AM  
**To:** McClain-Vanderpool, Lisa; Williams, Caroline  
**Cc:** Mylott, Richard; Jenkins, Laura Flynn; Davis, Tim; Russo, Rebecca  
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Lisa-Yes call in if you can. Also same time as Ops call. So maybe split up to attend both.

No JIC phone number yet.

Hoping to get a public national call line set up tomorrow.

Caroline-Think there is an easier EPA website link than was first proposed :  
[www2.epa.gov/GoldKingMine](http://www2.epa.gov/GoldKingMine) (not working here tho)

Libby's coming back there tomorrow. HQ has assumed lead role in the JIC, bringing Lots of resources and help to the table. Libby put in some long grueling hours and is glad to be coming home. Still assessing needs here. Will let you know if a media officer is needed.

More tomorrow. Gina's coming so most things may pause. Think I saw suggestion of no

congressional or press call tomorrow. Will see tomorrow.

**- Paula**

**From:** McClain-Vanderpool, Lisa  
**Sent:** Tuesday, August 11, 2015 2:30 PM  
**To:** Smith, Paula  
**Subject:** RE: all media inquiries to [press@epa.gov](mailto:press@epa.gov)

Should we call in to PIO meeting in the morning? We need to get clear (or I do).

Is there a JIC line set up yet in Durango or all calls going to HQ call center? What about citizen calls re: testing their water and things like that?

Lisa McClain-Vanderpool

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**From:** Smith, Paula  
**Sent:** Tuesday, August 11, 2015 2:27 PM  
**To:** Mylott, Richard; Jenkins, Laura Flynn; McClain-Vanderpool, Lisa  
**Subject:** all media inquiries to [press@epa.gov](mailto:press@epa.gov)

Also the JIC here would like a list of all media we've been dealing with. Can just be a copy of our hand written lists. Would like it tomorrow if possible.

**- Pa**